

# Corporate Quality Policy



## Corporate Quality Policy

SMEC is an international organisation specialising in consulting and project management.

SMEC's Policy is to:

- Satisfy its customer by providing consistent, high quality and cost-effective products and services
- Satisfy its employees by providing a suitable working environment and employment conditions
- Provide its owners with a satisfactory return on investment
- Establish mutually beneficial relationships with suppliers.

SMEC is committed to:

- Continually improving the effectiveness of its Quality Management system
- Complying with the relevant requirements.

SMEC's policy is achieved by:

- Establishing measurable objectives for achieving satisfaction of its customers and other interested parties
- Communicating the quality policy and objectives throughout the company
- Implementing a Quality Management System conforming to the International Standard ISO 9001 throughout the company
- Providing adequate resources to achieve this policy and company's quality objectives
- Continually improving the company's Quality Management System
- Regularly reviewing the company's quality policy and objectives for continuing sustainability.



**Hari Poologasundram**

Chief Executive Officer

SMEC Holdings Pty Ltd

**Date:** 3 February 2021

**Policy Review Date:** 3 February 2024